



## DOWNES VETERINARY SURGEONS

### KEEPING ANIMAL PATIENTS COMFORTABLE AND FACILITIES SPOTLESS

A reliable and user-friendly washer which can handle back-to-back loads, 12 hours a day, is a must for the surgery in Leigh-on-Sea, Essex.

An independent animal clinic with surgeries in Leigh-on-Sea, Rayleigh and Thorpe Bay, Downes Veterinary Surgeons routinely treats dogs, cats, rabbits, guinea pigs, hamsters, gerbils, chinchillas, ferrets and tortoises, plus occasional birds (both domestic and wild).

The Leigh surgery has two consulting rooms, kennels, a separate cat ward and isolate area, preparation room with dental, x-ray, laboratory and ultrasound facilities and an operating theatre (where minor and major surgery is carried out). On average it

cares for around 10 hospital patients each day, some of whom stay overnight.

“The washer is on all the time so we just can’t afford to have it out of action. It made sense to choose the Complete Laundry Care Package”

Nursing and kennel staff share responsibility for the laundry alongside many other animal care and cleaning duties. The bulkiest items requiring daily laundering are the specialist vet beds, made from a thick fleecy material designed to keep urine and bodily fluids away from the animal. If soiling is heavy, or potentially infectious, these may need to be washed separately from

other items, meaning that short cycle times, and partial load options, are essential. In addition the surgery uses





towels, blankets, uniforms, drapes and white coats which require washing daily as part of infection control.

“With the amount of laundry we produce, we need a real workhorse that can handle 12 hours of back-to back loads every day,” says practice manager, Judy Matthews.

When the time came to replace old laundry equipment that had become unreliable and uneconomical to repair, the surgery opted for Girbau’s LOGI PRO 9kg capacity HS-6008 high-speed washer. Pre-programmed with a bespoke selection of cycles, this smart control is designed to offer greater operational flexibility and lower consumption

“With the amount of laundry we produce, we need a real workhorse that can handle 12 hours of back-to back loads every day”

### **DOWNES VETERINARY SURGEONS CHOSE GIRBAU UK FOR:**

- Proven hygienic performance
- Peace of mind from Complete Laundry Care inclusive service package
- Robust, reliable machines for 12-hour daily use
- Easy to use controls
- Short cycle times
- Partial load feature

of energy and water. Head nurse, Nicki Hilton, said the washer is easy to use and staff did not require any training: “You just shut the door, set the programme and it’s done in just over an hour.”

Reliability was a major factor in selecting a laundry equipment supplier, so as well as choosing a robust washer, Downes Veterinary Surgeons opted for Girbau’s Complete Laundry Care Package offering peace of mind that in the event of service or repair, downtime would be kept to a minimum.

“The washer is on all the time so we just can’t afford to have it out of action. It made sense to choose the Complete Laundry Care Package. Obviously you don’t want to be calling an engineer out at all but if we do it is good to know we’ll get someone out that day and it’s all been paid for,” explains Judy.